



## **About TLUX**

TLUX Technologies ("TLUX") are the global training and consulting partner at Flexera.

Established in 2015, we pride ourselves in only having Consultants who are also able to deliver training courses and workshops, this means that you not only receive the official Flexera course curriculum, but also benefit from decades of real-world experience brought into the learning environment.

Flexera and TLUX have been in close partnership since 2015 with both organisations leveraging over 25 years of experience in training and consulting within the TLUX team. This allows us to participate in product roadmap pre-releases, roadshow events, constant tweaking of our training and consulting content with the product suite(s) as well as close feedback to the Flexera product and marketing teams.

## **About InstallShield**

Today's computing environments are complex and come with an ever-expanding list of installation requirements and nuances to consider. New operating system versions, virtualization technologies, multiplatform requirements and emerging platforms such as Universal Windows Platform and Docker make the creation of professional software installation programs increasingly more challenging.

Consistent and reliable installs. Every time. Revenera InstallShield delivers a seamless user install. Choose from a variety of installers and packages — standalone or complex suites. Develop MSI and EXE installers, and create Universal Windows Platform (UWP) and Windows Server App packages with minimal scripting, coding and rework. Then easily deploy to Windows Store and Nano Server

# **Engagement Overview**

Our 'Installer HealthCheck' engagement gives an expert analysis of your installation projects and provide best-practices feedback on its structure, potential problem areas and their impact as well as ways of addressing them.

The installation projects of many organisations simply grow organically over time and as new requirements arise, rather than be designed with flexibility and future-proofing in mind, especially when it comes to updates and patching – something which is becoming more and more crucial. Often, the expertise of whoever originally created such installations has been lost and so those inheriting this responsibility are left needing expert guidance in terms of the way forward.

# **Engagement Approach**

This engagement takes place remotely over 4 days, starting off with calls with the people in your team such as installation/software engineers, marketing and/or product management teams (amongst others), we then do a deep-dive into your project(s) taking several areas into account and documenting that in full detail within the resulting summary report, providing a 'heatmap' based on score for each area.

Below is an example of such as summary heatmap:



## **Healthcheck Categories**

The following topics form part of the health check report :

- 1. Shortcuts Usage
- Install/Un-Install Behaviour and Update/Upgrade Compliance
- 3. InstallCondition Usage
- 4. System Configuration (Files, Folders, Services, Registry)
- 5. Custom Action Usage
- 6. Use of Scripting Languages
- 7. Localisation, User Interface and Corporate Branding
- 8. Windows Services
- 9. Project/Build/Release Format

## **Additional Links**

- InstallShield Community
- Compare InstallShield Editions
- <u>InstallShield Training Courses</u>

#### **Pricing**

#### **Contact Details**

£4,800 / €5,600

info@tlux-group.com

**(** +44 (0)20 3086 9130

www.tlux-group.com

