

# Flexera One ITAM Operations Training Course

## **About TLUX Technologies**

TLUX Technologies ("TLUX") are the global training and consulting partner of Flexera.

Established in 2015, we pride ourselves in only having consultants who are also able to deliver training courses and workshops. This means that you not only receive the official Flexera course curriculum but also benefit from decades of real-world experience brought into the learning environment.

Flexera and TLUX have been in close partnership since 2015 with both organisations leveraging over 25 years of experience in application packaging across the TLUX team. This enables us to participate in product roadmap pre-releases, roadshow events, constant tweaking of our training and consulting content with the product suite, as well as a close feedback to the Flexera product and marketing teams and blogs.

#### **Approach**

Our courses are focused on practical workshops and real-world problem solving and coupled with additional tips and tricks from our world-class instructors, meaning that you are getting a first-rate course from our team. Most of our team spent many years (in some cases decades) working for InstallShield and Flexera – so you are in safe hands.

We can provide flexible course schedules and customized course content to meet your needs at your choice of location, be it virtual or otherwise.

### **About ITAM-1200: ITAM Operations Course**

The IT Asset Management Operations is designed to help users effectively navigate and utilize the features of Flexera One IT Asset Management. In this course, you'll explore key areas of IT Asset Management, including Licensing, Procurement, Contracts, Assets, Inventory, SaaS Management and Governance. This course also serves as a foundation for the Certified IT Asset Management Practitioner exam. You will gain hands on training with a virtual lab environment with practical exercises in each of the key areas to manage your Flexera One environment.

Upon successful completion, you will receive a course completion certificate.



## **Course Overview**

The IT Asset Management Operations course is designed to help users effectively navigate and utilize the operational features of Flexera One IT Asset Management. In this course, you'll explore key areas of IT Asset Management, including Licensing, Procurement, Contracts, Assets, Inventory, SaaS Management, and Governance. This course also serves as the foundation for the Certified IT Asset Management Practitioner

## **Course highlights:**

- Learn the fundamentals of Flexera One which will cover ITAM terminology, review the User interface, explore the importance of enterprise groups, categories and Users
- Effective management of inventory, assets, applications and attributing application evidence
- Distinguish the difference between Vendors and Publishers; learn how to create and edit vendor records; tips on how to prevent duplication and gain a basic understanding of the Vendor record and its components
- Best practices around the creation and management of contracts, purchases and software licenses with additional emphasis on speciality publishers including IBM, Microsoft and Oracle.
- Dive into the reconciliation process and how to effectively manage software licenses, including SaaS and license maintenance.
- Learn how to manage views, navigate existing reports, create new reports and personal folders
- Explore automation options and policies that can further streamline your environment
- Understand the supported license types where license restrictions can and should be applied and how Flexera dashboards and hubs lend to establishing a governance framework

#### Pre-Requisites:

Previous Flexera experience is not required.

## **Additional Links**

- Flexera Community
- Flexera One Product Information
- Flexera One Tenent Login

## **Course Pricing**

#### • \$2,799

• Book online here



## **Contact Details**

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